

EBOOK

# Nonprofit Finance Teams Quickly Adapt to COVID-19 with Sage Intacct

Staying focused on mission  
success during times of crisis

*Nonprofit*





## Helping nonprofits achieve mission success during times of crisis

*These are unprecedented times and Sage Intacct is here to help nonprofit finance leaders deliver on mission with modern cloud financial technology and a dedicated support team.*

But don't take our word for it, nearly a thousand Sage Intacct customers have posted unsolicited reviews on TrustRadius, a leading B2B software online review site where business software users share their opinions about the software they use every day.

Recently, TrustRadius asked visitors to describe their experience with their software during the COVID-19 pandemic. In this eBook, we share with you what several Sage Intacct nonprofit customers had to say.



## TrustRadius asked Sage Intacct nonprofit customers this question...

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*How has Sage Intacct enabled your organization, if at all, to quickly adapt to changes brought about by the COVID-19 pandemic? For example, it may have allowed you to keep your processes running smoothly while transitioning to WFH, effectively prepare for financial challenges, etc.*

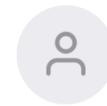
**Here's how some of our nonprofit customers responded.**

***“Prior to the COVID-19 pandemic, our company did some work from home, but once the pandemic hit we were able to continue to operate normally within Sage [Intacct] with more people working from home. The pandemic really hasn't had an impact on our work within Sage since the system allows seamless work wherever you are located and that is one of the reasons we chose Sage over other options.”***



Sheldon Horton  
Director of Finance  
Hope Human Services, LLC

[Read the full review on TrustRadius](#)



UPDATED JULY 08, 2020

**You will not be disappointed with Sage Intacct**

Sheldon Horton  
Director of Finance

Hope Human Service, LLC (Staffing and Recruiting, 51-200 employees)



Score 10 out of 10

✓ Vetted Review

✓ Verified User

[Review Source](#)

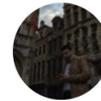


*“The process has not been affected with COVID-19, we are still able to function as a finance department using the system same as before.”*



Mohammad Hourani  
Sr. Project Finance Manager  
Search for Common Ground

[Read the full review on TrustRadius](#)



UPDATED JULY 07, 2020

**Why Intacct!**

Mohammad Hourani, MBA, CMA, CIA, CertIFR  
Senior Project Finance Manager  
Search for Common Ground (Non-Profit Organization Management, 501-1000 employees)



Score 8 out of 10



[Review Source](#)

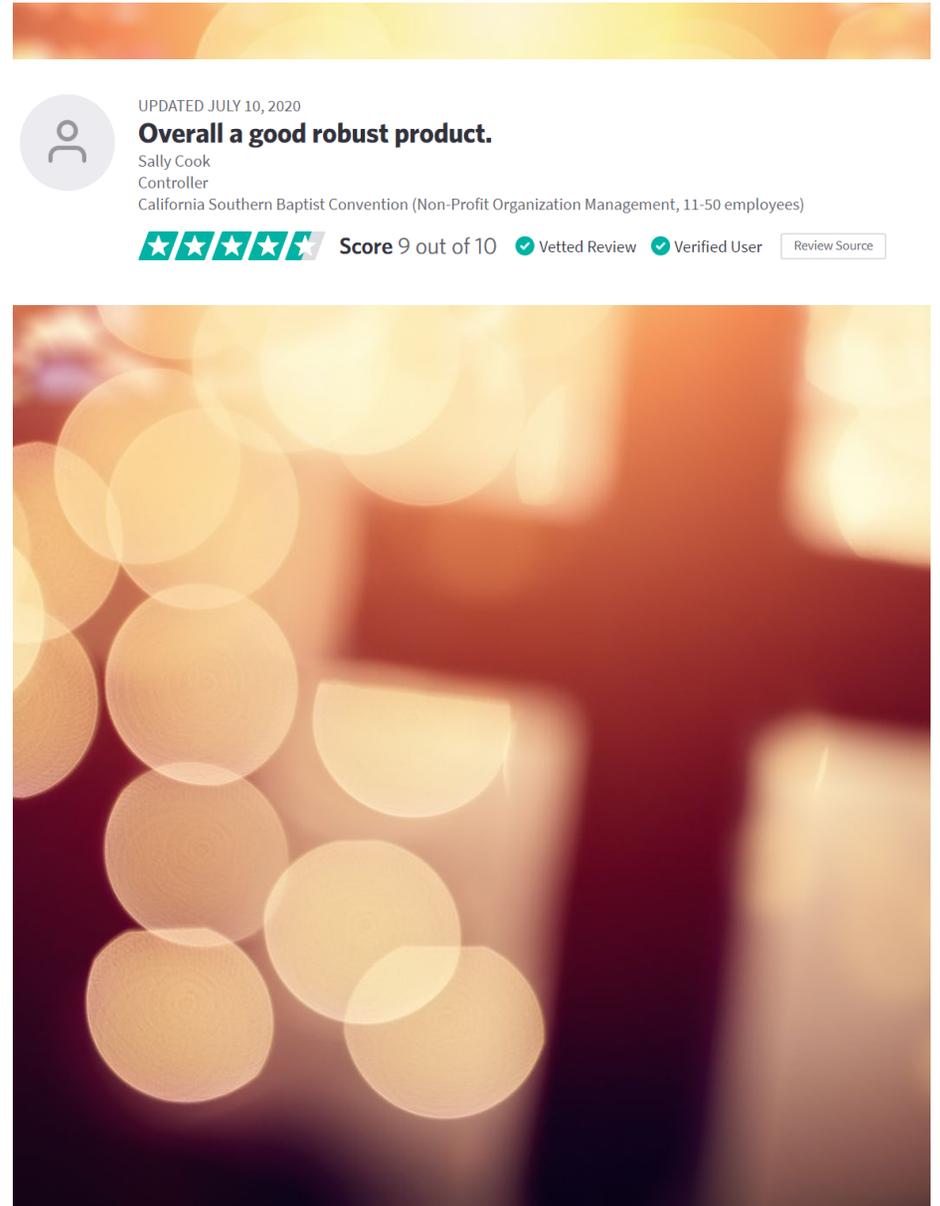


*“What is really nice about Intacct is that we can access it from any computer, at any time, from anywhere without the need to log into our network. This aspect made it very easy to work from home when the shelter in place mandates were issued.”*



Sally Cook  
Controller  
California Southern Baptist  
Convention

[Read the full review on TrustRadius](#)



***“Since Sage Intacct is a cloud based system, our organization was able to adapt to the COVID-19 situation quite well. We were able to maintain most of the same processes we had in place with only slight changes (such as online signatures and digital storage of approvals/documents). Other than that our processes have remained the same and we have continued to get our jobs done seamlessly during this time.”***



David Peterson  
Accounting Clerk  
East Bay Regional Park District

[Read the full review on TrustRadius](#)



UPDATED JULY 05, 2020

**In Intacct**

David Peterson  
Accounting Clerk

East Bay Regional Park District (Computer Software, 201-500 employees)



Score 8 out of 10



[Review Source](#)



## Customer satisfaction is at the center of everything we do

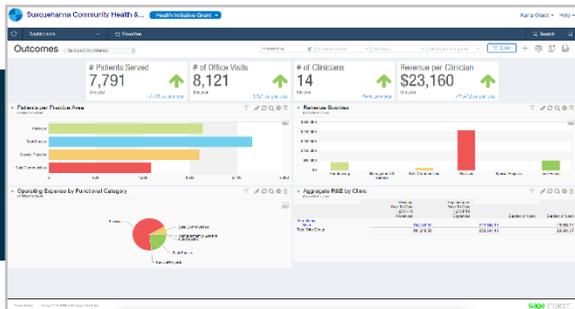
*Serving those who serve others is our greatest privilege.*

Users on TrustRadius rave about Sage Intacct’s product performance and the company’s outstanding customer support. Across nearly 400 customer reviews, Sage Intacct has earned a TR Score of 8.4 out of 10 – with 85% of all reviewers giving Sage Intacct a score of 8 to 10 stars. That has earned Sage Intacct the distinction of “Top Rated” by TrustRadius.

The screenshot displays the Sage Intacct profile on TrustRadius. On the left is the Sage Intacct logo. To its right, the text reads "Sage Intacct Reviews" with a verified badge, followed by a 5-star rating and "Score 8.5 out of 10". Below this is a link to "Manage this listing" and a "Free Trial" button. On the right side of the profile are two TrustRadius award badges: "TRUE 2020" and "Top Rated 2020". At the bottom, navigation tabs include "Ratings and Reviews (937)", "Scorecard", "Product Details", and "Alternatives".

[Read more Sage Intacct customer reviews on TrustRadius](#)

## Educational resources to help you make the right decision



Sage Intacct for Nonprofits  
Overview Video

Watch Now



Room to Read  
Customer Story Video

Watch Now



Nonprofit Accounting Software  
Buyer's Guide

Download



## Sage Intacct

### Sage Intacct is the AICPA's preferred provider of cloud financial applications

Specializing in helping nonprofits and faith-based organizations of all types, Sage Intacct's modern solution and open APIs streamlines grant, fund, project, and donor accounting—while delivering real-time visibility into the metrics that matter. At Sage Intacct, we help nonprofits strengthen stewardship, build influence, grow funding, and achieve mission success.

For more information, visit: [www.sageintacct.com/nonprofit](http://www.sageintacct.com/nonprofit)

