

# X Series X2

## Phone System for Small Business

### Cloud phone systems

Cloud-based business phone systems use the internet to make voice calls, send instant messages, and host audio or video conferences from any computer or smartphone.

If you like saving time and money, sounding professional, and connecting with customers, there's a good chance that a cloud phone system is a great fit for you and your business.

### What is 8x8 X Series X2?

X Series X2 is a highly secure, robust and easy-to-use cloud phone system. It's ideal for any small or emerging business and includes essential communication features such as auto-attendant, call handling, voicemail, eFax, conferencing, recording and reporting.

It's easy to set up and there's no hardware to install or maintain. All you need to get started is a good internet connection. X Series X2 works with IP phones, desktop PCs, or smartphones connected over broadband, mobile, or Wi-Fi.

As your business grows and communication needs change, you can manage your users whether you're at home, in the office or on the move.

### Benefits:

#### Impress your customers

- Flexible call handling options enable you to customise how calls are answered and respond quickly to your clients' needs.

#### Promote remote working

- Use our desktop or mobile apps to make calls, hold meetings or send messages from wherever you are.

#### Make quick changes

- The intuitive online portal lets you add users, adjust features and review system usage.

#### Simplify management

- All-in-one capabilities enable you to spend more time serving customers and not managing your system.

#### Adapt to growth

- The same core system can be extended and expanded to support as many users as you need.
- Further enterprise-grade capabilities, including: switchboard, advanced analytics and specialised answering options, can be enabled through X Series licensing options..

# X Series X2 helps you to serve customers better

X Series X1 gives your business more ways to connect with customers without the overheads and location headaches of managing a traditional phone system.

It includes all the capabilities that an emerging small business needs to outsmart its more established competitors. Moving your calls and phone numbers to X-Series X2 is simple and as your business flourishes you can add further features on a user-by-user basis.



## 8x8 X Series X2

Includes **40+ features** for a low monthly price of **€27** per user.

### Features

#### Business phone system

- Unlimited calling to Republic of Ireland and Northern Ireland
- Unmetered international calls to UK, Australia, US, Canada, France, Germany, Italy and six more countries
- Auto-attendant (multi-tiered)
- Voicemail (with transcription)
- HD Voice and eFax
- Customised greetings
- Enterprise-grade security

#### Call management

- Answering rules
- Call forwarding
- Ring groups, hunt groups and call queues
- Do Not Disturb
- Call recording (with 1GB storage)

#### Integrations

- UC: Microsoft Teams; Slack
- Calendars: Microsoft and Google
- CRM: Microsoft Dynamics, Salesforce and more

#### 8x8 Work desktop app

- PC and Mac
- Desktop screen-sharing

#### 8x8 Work mobile app

- Android
- iOS

#### Secure online portal

- Manage and customise phone-system calling features
- Add new extensions/users
- Purchase new licenses and phones
- Track billing and account updates
- Port numbers
- Call reporting and live dashboard
- Single Sign-On

#### Conferencing

- HD video and voice conferencing (up to 100 participants)
- Dial-in from 58 countries
- Supports PC, Mac, tablets and smartphones
- Content sharing
- Host controls
- Calendar integration

#### Team messaging

- One-to-one
- Group chat
- Presence
- File sharing
- Cross-platform messaging (Chatter, Slack +20 more)

## Phones

X Series is compatible with many popular IP phones including:



#### Poly VVX 150

- Common area phone
- 2.5" Monochrome display



#### Poly VVX 350

- Ideal for knowledge workers
- 3.5" colour backlit display



#### Poly VVX 250

- Entry-level phone
- 2.8" colour display



#### Poly VVX 450

- Ideal for high call volumes
- 4.3" colour backlit display



#### Poly Trio 8300

- HD Conference phone
- Ideal for small to medium-sized rooms



#### Poly VVX D230 DECT

- DECT cordless handset
- Up to ten handsets per base station

For more information, visit **8x8.com** or call **+353 (0)76 680 1252** or **+44 (0)333 043 8888**

**8x8**

8x8, Inc. (NYSE: EGHT) is transforming the future of business communications as a leading Software-as-a-Service provider of voice, video, chat, contact center and enterprise-class API solutions powered by one global cloud communications platform. 8x8 empowers workforces worldwide to connect individuals and teams so they can collaborate faster and work smarter. Real-time analytics and intelligence provide businesses unique insights across all interactions and channels so they can delight end-customers and accelerate their business. For additional information, visit [www.8x8.com](http://www.8x8.com), or follow 8x8 on LinkedIn, Twitter and Facebook.

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